Change Screen Resolution Setting

Introduction

Due to variable connection speeds for cellular and WiFi networks, some applications within Hypori Halo may suffer when the user is on or transitions to a slower connection. This will present to the user through touch latency (the speed at which the screen updates) or in streaming-based applications such as Microsoft Teams. By reducing the screen resolution, the user can enable a better user experience across all connection types without sacrificing usability of the Hypori Halo application.

Please note that users should not configure the Hypori Halo application to user the "High Speed Network" setting unless they consistently utilize WiFi with a strong connection speed.

The following instructions describe how to change the resolution settings within the Hypori Halo application.

Procedure

1. From the home screen of Hypori Halo Client, swipe down from the top of the screen to reveal the Notifications menu. Select *Resolution*.

2. In the Resolution menu, make a selection. For users with slower network speeds, selecting a lower resolution can improve overall application responsiveness.

   Once a selection is made, the user is returned to the home screen.